

MSI Support Order - Single Use



Please send to: support@msi-telesolutions.com

We would be happy to support you with our products. In order to save you unnecessary queries and delays, we ask you to fill out the order form as precisely as possible.

Qty.	Service	Order No.	Price per piece, net
	Supportticket Price for half an hour support	MST1.1	90,00 €
Problem description: 			

MSI-Product

- HospiX Entry PhoneStat
 HospiX Open TeleData
 HospiX Care

Version / Build: _____

Serial number: _____

Technology PC and PBX

OS: _____

Virtualisation: _____

PBX: _____

Version: _____

Customer

Customer: _____

Location: _____

Appointment

Please confirm the appointment **in advance by calling +49 89 7485 64-27.**

Desired date: _____

Time: _____

Technical Contact Person

Name: _____

Phone: _____

Mail: _____

Support is possible in German and English only.

Please ensure at the appointment

- Contact person with administrator rights for **PC, PBX** and possibly network
- Internet access for the PC with the MSI Software
- Installed remote service client
<http://www.msi-telesolutions.com/msigast.exe>

Billing Address

Order No.: _____

Company: _____

Street: _____

ZIP City: _____

VAT ID no.: _____

Company stamp:

Signature: _____ Date: _____