HospiX Care

The Solution for Hospitals and Rehab Clinics

HospiX Care brings your patients the internet to their rooms - easy and cost effective. It is designed to meet the requirements of hospitals and prevention/rehab clinics. HospiX - a proven product in hospitality, is now an up-to-date solution for hospitals and rehab clinics, that meets the growing requirements of operators and patients.

Requirement Profile

The requirements for hospitals and rehab clinics are changing. Not only professional medical care is in the focus when selecting a hospital or clinic. The patient wants to find his accustomed communication facilities. Telephone and internet are a part of everyday life. HospiX Care integrates billing and use of telephone and internet.

Features

HospiX basic features include many benefits, for example: guaranteed economic expansion of services with tailored solutions, a discrete installation without disturbing the everyday routines or the patients, and a short amortisation time. Therefore HospiX Care is an individual communications solution for hospitals and rehab clinics.

- **Check-in/ Check-out Function**
  Simple and prompt with class-of-service changeover, access to KIS via file import on demand

- **Prepaid and Cash Log**
  A cash log with journal, deposit and payment slip as well as handover protocol can be installed for each cash point.

- **Surcharges**
  At check-in it can be determined for which services the patient has to pay surcharges for a certain time-unit (day, week, month). The surcharges are booked accordingly and discounted from the prepaid amount.

- **Voice Prompted Balance Inquiry (SIP-Service)***
  The patient is informed about the accrued costs.

  With HospiX IGS the costs for internet use are part of these accrued costs.
  In case of cost limits or prepaid use the spendable amount of money is stated.
  As soon as the cost limit is reached, the ex-

tension is blocked automatically and voice prompted information is provided for the patient.

- **Voice-Mailboxes (SIP-Service)***
  In case incoming calls are not patched through to the patient in order to ensure nighttime peace, callers are able to leave messages on the voice mail boxes. This way, every patient has his or her own personal voice mail box.

- **Flex PIN***
  Since most hospitals have shared rooms, telephone and internet access is allocated to the bed. In order to avoid unauthorized use e.g. while the patient is treated in another ward, a flexible PIN is assigned at check-in. The patient dials the PIN before dialling the number and telephone and if so internet access is activated automatically.

■ **Management-Reports**
For an efficient controlling, different management reports are available.

- Analysis of communication data for e.g.:
  - Management, administration
  - Ward, facility
  - Residents, employees
- Availability, e.g. time of ringing at the front desk
- Private calls of employees
- Payload of trunk lines
- Fees/ revenue of each call

■ **Client/ Server Operation**
The analysis of call data at different work stations with HospiX Care can be realised with the client/ server function.

Language Selection of the User Interface

For a comfortable user interface, HospiX Care supports multiple languages. The default language will be set during installation and can be changed by the user. Currently, the following languages are available:

■ German

■ English

Additional languages can be implemented in cooperation with MSI.

The help files will be shown in the same language.

Optional Enhancements

The basic system of HospiX Care offers optional system components:

HospiX Call Accounting (CA)

This licence offers functionalities for periodic accounting of defined users (e.g. staff or permanent residents) where check-in and check-out is not applicable.
Automated reports and invoices (e.g. monthly) can be defined for these users.
The flexible combination of room and call accounting lincenses in one HospiX Care System guarantees a customized solution.

HospiX InternetGatewayServices (IGS)

This solution is available in two packages: Either as InternetGatewayServer (IGS) with pre-installed software and licenses with the number of users for those who will have managed internet access or as InternetGatewayServices as pure software solution running as a virtual machine.
HospiX IGS supports all marketable networks with these functions:

■ **Internet Authorisation**
Activation of the internet access for the patient with PIN

■ **PIN Creation**
Assignment of internet usage to the patient

■ **Log-In Screen**
Log-in screen pops up when starting the internet browser

■ **Accounting of Usage**
After login the data for accounting will be transferred

■ **Separation of Networks (Security)**
Separation of LAN for staff and LAN for patients to protect internal data against illegal access
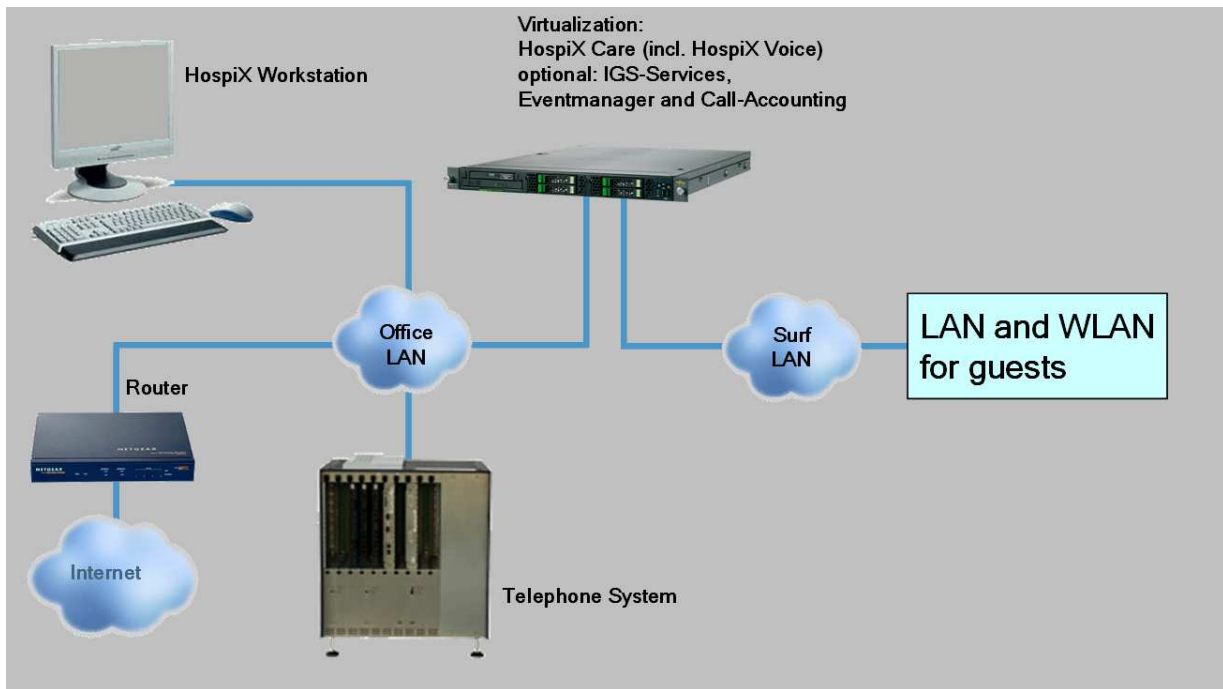
■ **Logging**
Recording the internet usage of the patients to follow legal regulations. The billing relevant internet session is recorded according to the criteria room, start of internet session, duration and amount of data.

SEPA Data Exchange

This enhancement is required in order to create export files for SEPA payments. This way the data are prepared for a comfortable automatic debit transfer, e.g. for monthly fees for telephone and internet use.

Enhancement with Networked PBX-Systems (Campus Solution)

In networked environments HospiX Care may be handled from various branches. This offers a central controlling and class-of-service management for all users in the network.

Technical Preconditions

Requirements for the Telephone System

HospiX Care provides an optimised feature set for the following systems and requires only a LAN interface at the telephone system:

- Aastra
- Alcatel-Lucent
- Avaya
- Cisco
- Panasonic
- Unify

See also:
www.msi-telesolutions.com/en/hospixconnect.php

Server Requirements for Software Installation of HospiX Care

- Virtual machine with VMware or MS Hyper-V

or

- Server ≥ 2 GHz // ≥ 4 GB
- Network card, one free USB-Port
- Screen resolution 1024 x 768 / 16 Bit

Operating Systems

- MS Windows 7 Professional (and up)
- MS Windows 8 Pro (and up)
- MS Windows Server 2008
- MS Windows Server 2012

To learn more, visit our website
www.msi-telesolutions.com.
Or you simply give us a call. We would be happy to advise you.

* Availability of these features is depending on type of PBX.

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