HospiX Entry 2

Accounting and Access of Communication Services for Hotels and the Accommodation Business.

HospiX Entry 2 is extendible software for accounting and invoicing of communication costs (telephone and internet) without a Front-Office-Software.

The solution manages the PBX and internet access depending on the check-in status.

The costs of the telephone and internet usage are calculated by HospiX Entry 2 and added to the guest's invoice.

HospiX Entry 2 includes room management with check-in/check-out functionality and invoice printing.

Optionally, the HospiX Entry 2 basic system can be connected to a front-office system and can also be upgraded to HospiX Open.

HospiX Entry 2 is applicable for single workplace environments.

Features

Intuitive User Interface

HospiX Entry 2 has an easy to use interface (see CheckIn window below, for example).

The software offers FrontDesk features, which are easy to use without any specific training. The intuitive feature prompting supports the staff in daily business.

Basic Features

- **CheckIn / CheckOut**
  after entering the guest's name and assigning a room number, a guest information will be printed automatically

- **Group CheckIn / CheckOut**
  supports a fast and easy CheckIn for a group of guests

- **Class-of-Service Changeover**
  after CheckIn, telephone dial out and/or internet access (with HopsiX IP) will be available to the guest

- **Tariff Assignment**
  pricing of the communication services can be flexibly assigned according to the specifications of the hotelier

- **Printing of Invoices**
  The option "temporary invoice" offers a detailed preview before printing the final invoice

- **Wake-up Call (logged)**
  several wake-up calls can be managed for each room. The attempts and successful calls are logged to prove the efforts.

- **Name Setting**
  to identify the guest at the Front Desk phone (with display)

- **Room Status**
  the status "free / occupied", and „cleaned" can also be changed via the room phone

Overview of Room Occupation

Accounting of Telephone Charges

With HospiX Entry 2 telephone costs for all rooms will be charged according to the defined tariffs.

The basic software includes a predefined "Hotel Tariff MSI", which can be used for calculating the telephone costs. The pricing is highly configurable according to the individual requirements of the hotelier.

The homepage of MSI offers downloads to update the tariff tables (annual subscription of tariff tables).

Language Selection of the User Interface

HospiX Entry 2 comes with several languages to guarantee comfortable operator guidance. The language can be set during the configuration and be adjusted at any time by the respective user. Currently the following languages are available:

■ German
■ English
■ French
■ Italian
■ Russian

Other languages can be implemented in cooperation with MSI

Help functions are available in the same languages.

Optional Enhancements

HospiX Entry 2 is the basic software that offers additional system components:

HospiX Connect (PMS integration)

HospiX Entry 2 can be connected to a FrontOffice-System (PMS) via LAN.

CheckIn / CheckOut is managed by the PMS. HospiX Entry 2 is working in the background and the staff will handle the PMS only.

HospiX Entry 2 requires only **one** interface to the PMS for accounting telephony and internet services.

The communication data will be transferred automatically to the hospitality system.

HospiX Entry 2 supports numerous FrontOffice systems such as Fidelio, Protel, Amadeus, Hotline and others. Please find a listing of currently supported PMS systems on our homepage
www.msi-telesolutions.com/en/hospixconnect.php
or on request.

HospiX VoiceServices SIP (VSS)

HospiX VSS is a software extension of the basic system running on the same PC. The solution offers voice based features for guests and staff:

- **Voice Guided Setting of Wake-up calls**
- **Guest VoiceServices**
- **Optional**
  Guest Mailbox
 **Message Waiting Indication (MWI)**

HospiX InternetGatewayServices

This solution is available in two packages: Either as InternetGatewayServer (IGS) with pre-installed software and licenses with the number of user for those who will have managed internet access or as InternetGateway-Services as pure software solution running as a virtual machine.

HospiX IP controls internet access of the guests with the following features:

- **Internet authorisation**
- **PIN creation at CheckIn**
- **Log-in screen**
- **Accounting of usage**
- **Separation of networks (security)**
- **Logging**

HospiX IGS is the extension for accounting IP communication fees.
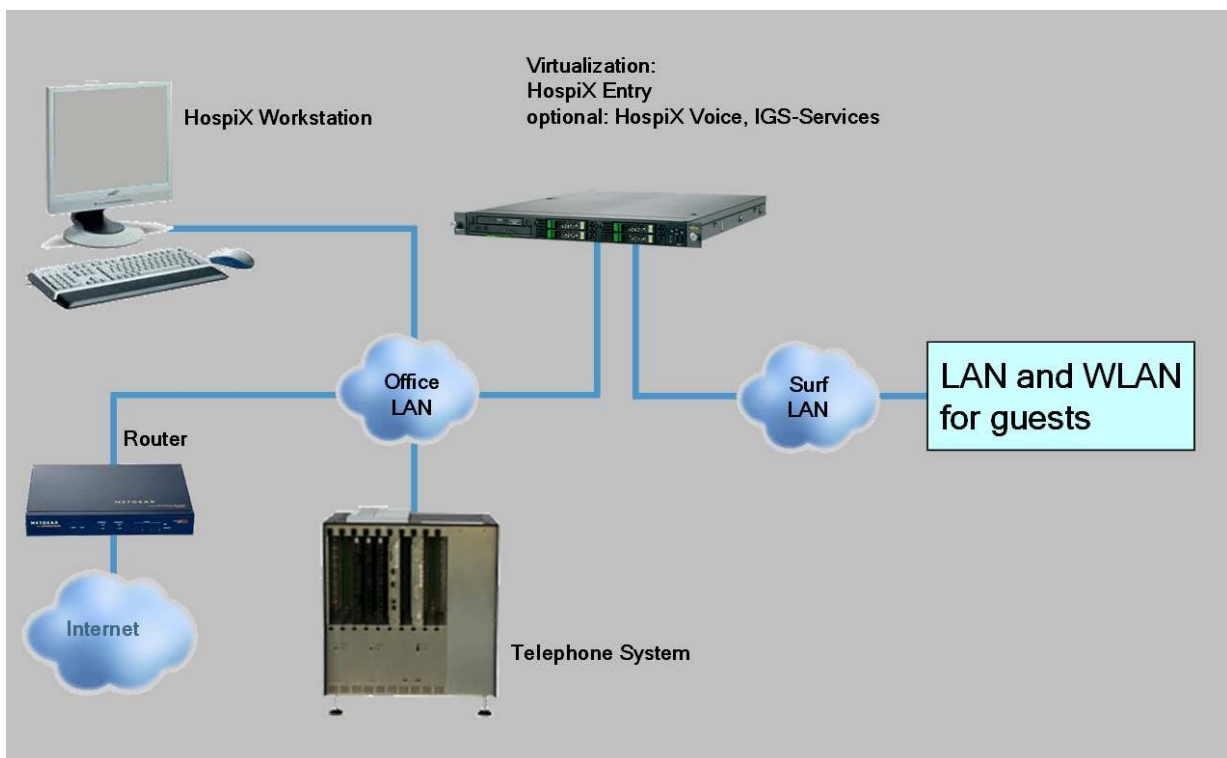
Configuration Example

Technical Requirements

Requirements for the Telephone System

HospiX Entry 2 provides an optimised feature set for the following systems:

- Aastra
- Alcatel-Lucent
- Avaya
- Cisco
- Panasonic
- Unify

See also:
www.msi-telesolutions.com/en/hospixconnect.php

Server Requirements for Software Installation of HospiX Entry 2

- Virtual machine with VMware or MS Hyper-V

or

- Server ≥ 2 GHz // ≥ 4 GB
- Network card, one free USB-port
- Screen resolution 1024 x 768 / 16 Bit

Operating Systems

- MS Windows 7 Professional (and up)
- MS Windows 8 Pro (and up)
- MS Windows Server 2008
- MS Windows Server 2012

To learn more, visit our website
www.msi-telesolutions.com.
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